# **Kit Instructions**

# 4GB Memory Upgrade





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#### **Revision Record**

| lssue | Date     | Remarks   |
|-------|----------|---|
| А     | Feb 2017 | First Issue   |
| В     | Nov 2019 | Added CX5 (7773)                                      |
| С     | Feb 2020 | Updated illustrations for CX5 (7773) steps 4, 5, 8, 9 |

# 4GB Memory Upgrade

This kit provides a memory upgrade for the following POS:

- NCR XR3 POS (7613)
- NCR XR4 POS (7602)
- NCR XR5 POS (7701)
- CX5 All-in-One POS (7773)

## **Kit Contents**



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Warning: Disconnect the AC power cord before disassembling the Terminal.

**Caution:** Static Electricity Discharge may permanently damage your system. Discharge any static electricity build up in your body by touching your computer's case for a few seconds. Avoid any contact with internal parts and handle cards only by their external edges.

## Installation Procedure

### XR3 POS (7613) / XR4 POS (7602)

1. Open the Base. If a Cable Management Bar is present, loosen the captive screws (2) and remove the Bar.



CCP-70238

- 2. Remove the screws (3) securing the Bottom Cover.
- **Note:** An HDD storage media may be installed on the Bottom Cover, do not remove the HDD screws while the Cover is still mounted on the Base.



3. Remove the front Rubber Feet (2) from the Cover.



- 4. Carefully rotate the Cover backward to open the Base. If an HDD storage media is installed, remove its Data and Power connectors from the motherboard.
  - a. With HDD Storage Media



b. With SSD Storage Media



CCP-70241

5. Install the memory upgrade in the right–hand socket (Socket 2).



CCP-70247

6. To install a module, align it with the socket and push it into the socket.

7. Press the module down until it latches in position. Make sure that the edges of the module engage the latches and that the latches are completely engaged.



CCP-70246

#### XR5 POS (7701)

- 1. Remove the Rear Cover.
  - a. Loosen the captive screws (2) that secure it to the chassis.
  - b. Pivot the Rear Cover as shown.



2. The optional Hard Disk Drive is mounted on the inside of the Rear Cover. If an HDD is present, disconnect the HDD Power and Data cables from the motherboard.



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- 3. To install a module, align it with the socket and push it into the socket (the socket is keyed).
- 4. Press the module down until it latches in position. Make sure that the edges of the module engage the latches and that the latches are completely engaged.





#### CX5 All-in-One POS (7773)

**Note:** Memory configurations containing a single memory module should be installed in the lower socket (Socket 1). Memory can be expanded by installing a second module in the upper socket (Socket 2).

- 1. Lay the Display face down on a flat surface.
- **Note:** Always use a soft material (cloth, foam) to protect the display screen when placing the terminal face down.
- 2. Remove the Cable Cover.
  - a. Remove the two (2) screws that secure the Cable Cover to the Back Cover.



CCP-77013

b. Rotate and unhook the Cable Cover from the Back Cover.



- 3. Disconnect the Cables.
  - a. Loosen the thumbscrew of the 180-degree USB-C Cable then disconnect the Cable.
  - b. Remove the Ethernet Cable from the Cable Management Hook then disconnect the Cable.



4. Loosen the two (2) captive screws that secure the Back Cover to the Display.





5. Rotate the Back Cover away from the Display and unhook the Back Cover Tabs.



6. Install the Memory Module in the Memory Socket at an angle as shown.

7. Press the Memory Module down until it latches in position. Ensure the latches are completely engaged.



8. Insert the Back Cover Tabs into the openings in the back of the Display, then rotate the Back Cover onto the Display.

CCP-78854

9. Secure the Back Cover with two (2) captive screws.



- 10. Connect the Cables on the back of the Display.
  - a. Connect the Ethernet Cable until latched and secure the cable under the Cable Management Hook.
  - b. Connect the 180-degree USB-C Connector and tighten the thumbscrew.



- 11. Install the Cable Cover.
  - a. Hook the bottom of the Cable Cover to the Back Cover, then rotate the Cable Cover into place.



b. Secure the Cable Cover with two (2) screws.

