



NCR Voyix 9700

Remote I/O Chassis (Hospitality)

9700-0092-7772



BCC5-0000-5791

Issue D

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Preface

Audience

This publication is written for hardware installer/service personnel, system integrators, and field engineers.



Note

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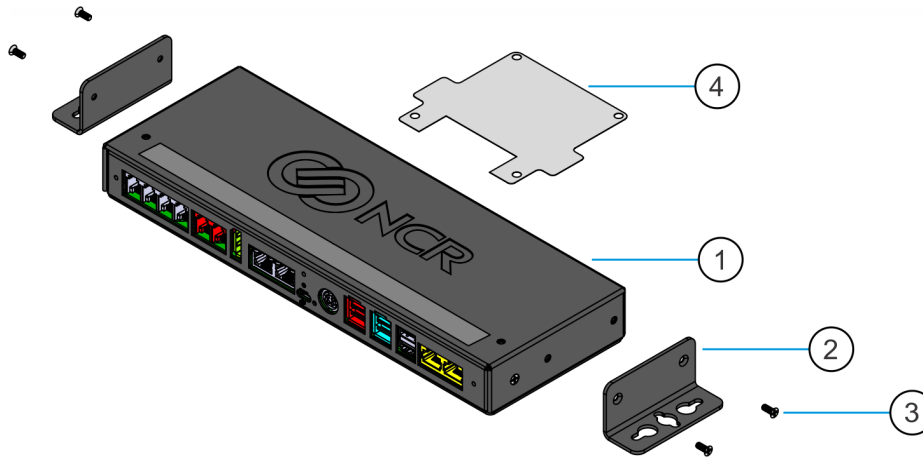
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Revision Record

Publication issue	Date	Description of change
A	Aug 2020	First issue
B	Dec 2021	Added Warning statement
C	Jan 2025	Changed: <ul style="list-style-type: none">• 7772-K038 to 9700-0091-7772• 7772-K039 to 9700-0092-7772
D	Jul 2025	<ul style="list-style-type: none">• Updated to NCR Voyix brand.• Added IP book number.

9700-0092-7772 Remote I/O Chassis (Hospitality)

This publication provides instructions for installing the Remote I/O Chassis (Hospitality) for the NCR CX7 All-in-One POS (7772) or NCR CX5 All-in-One POS (7773).



CCP-77890

Item	Part Number	Description
1	Remote Serial Centric I/O (Hospitality) Chassis Assembly	
	497-0526508	Bottom Plate, Remote I/O, CX7
	497-0526509	Casing, Remote I/O, CX7
	497-0526510	Remote I/O Plate and Shield, HSR, CX7
	497-0467780	Foot, Rubber, 7600
	497-0525263	PCB Assembly – CX7 I/O Board, HSR
	006-8617798	Screw, M3 x 8mm Machine, Phillips, Flat, Black
	006-8613167	Screw, M3 x 6mm, SEMS, Pan Head, Phillips, Machine Screw External Tooth Washer, Zinc Plate
	497-0527119	Label, CX7 Remote I/O, Hospitality
2	497-0526512	L-Shaped Bracket, CX7

Item	Part Number	Description
3	006-8617798	M3 x 8mm Machine, Phillips, Flat, Black
4	497-0527274	Label, Vesa Flame Retardant, Black

Installation Procedure



Warning

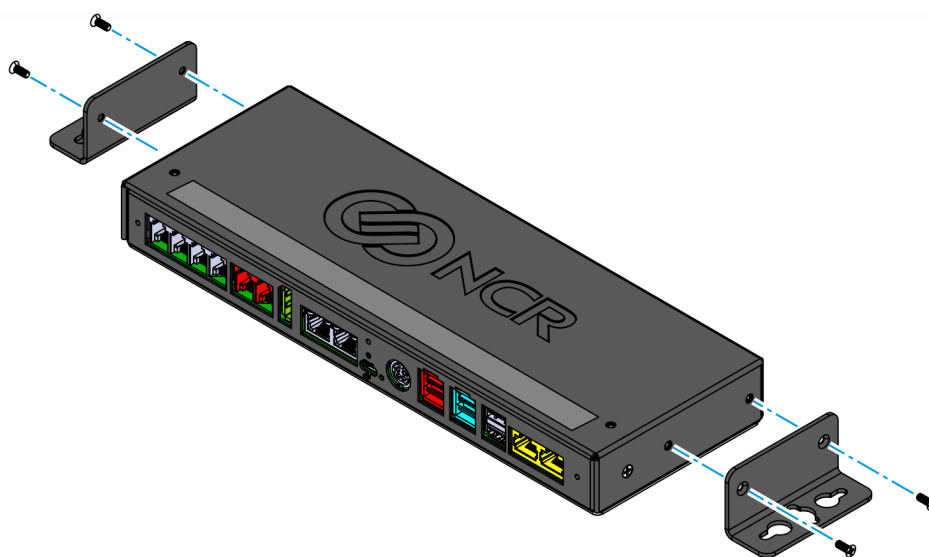
Disconnect the AC power cord from the AC outlet and wait 30 seconds before servicing the terminal.

1. Install the Brackets on each side of the Remote I/O Chassis (2 screws per bracket) in the orientation shown below.



Note

The Brackets may also be mounted 180° from the position shown below.

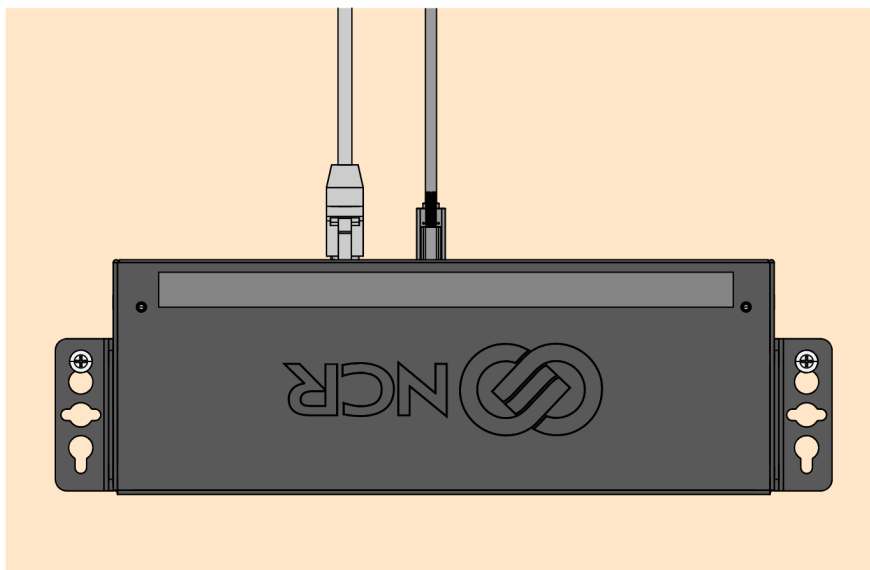


CCP-77896

2. Mount the assembly on the wall as desired. The Remote I/O Chassis can be mounted in four (4) ways:

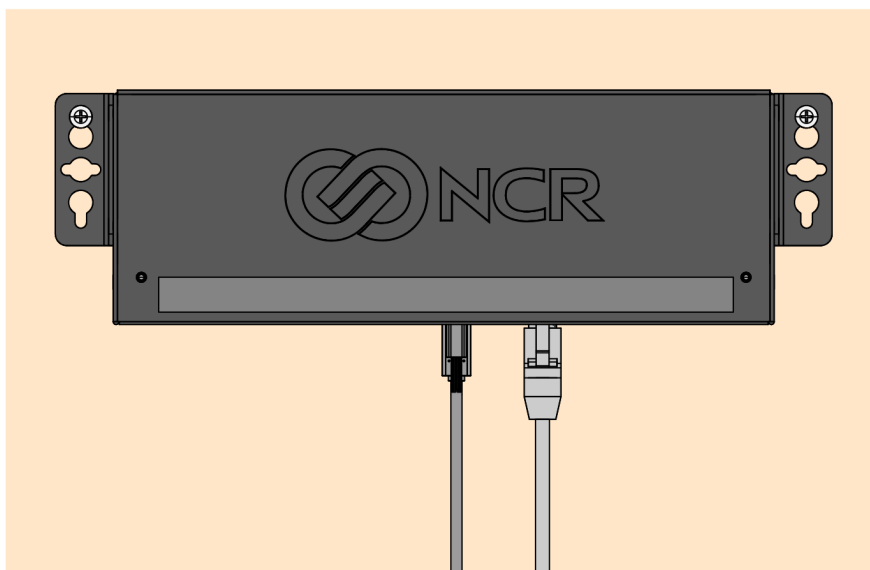
- "[I/O Facing Up](#)" below
- "[I/O Facing Down](#)" below
- "[I/O Facing Right](#)" on the next page
- "[I/O Facing Left](#)" on page 11

I/O Facing Up



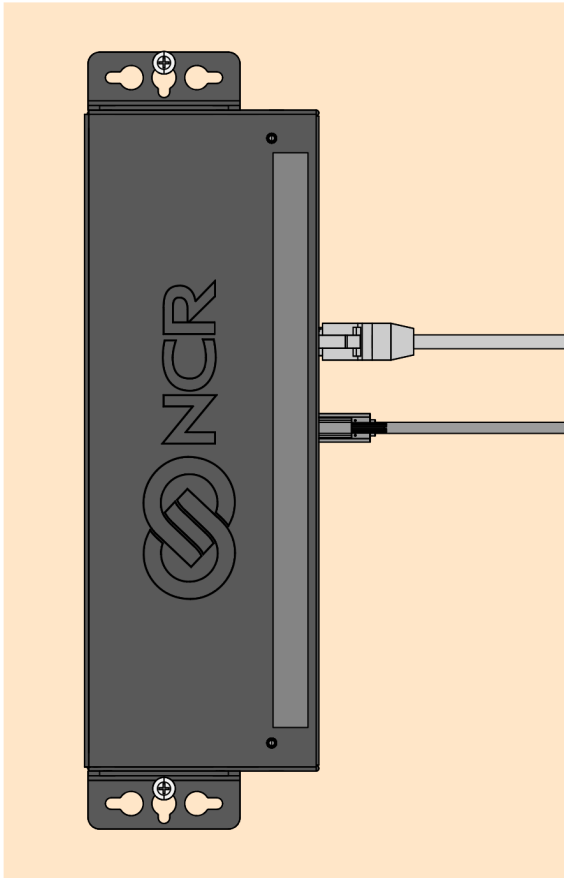
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I/O Facing Down



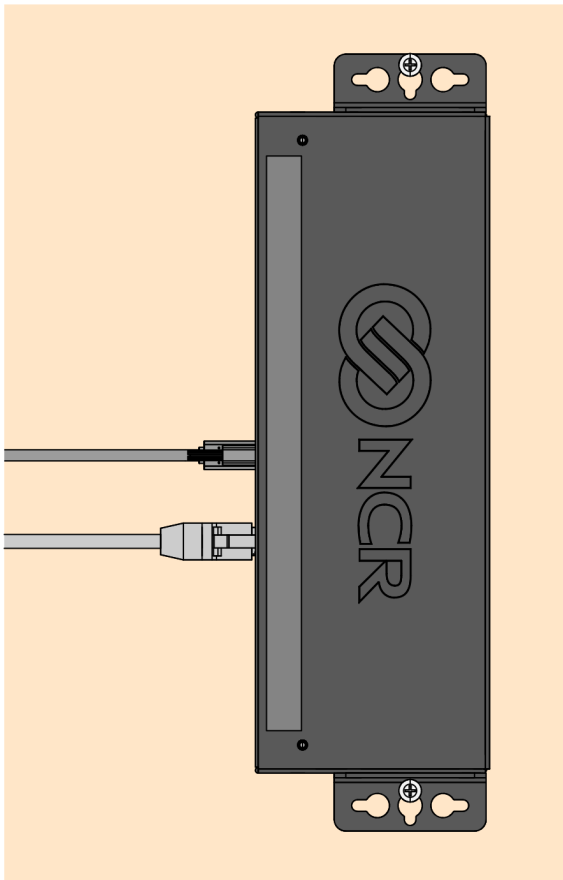
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I/O Facing Right



CCP-78200

I/O Facing Left



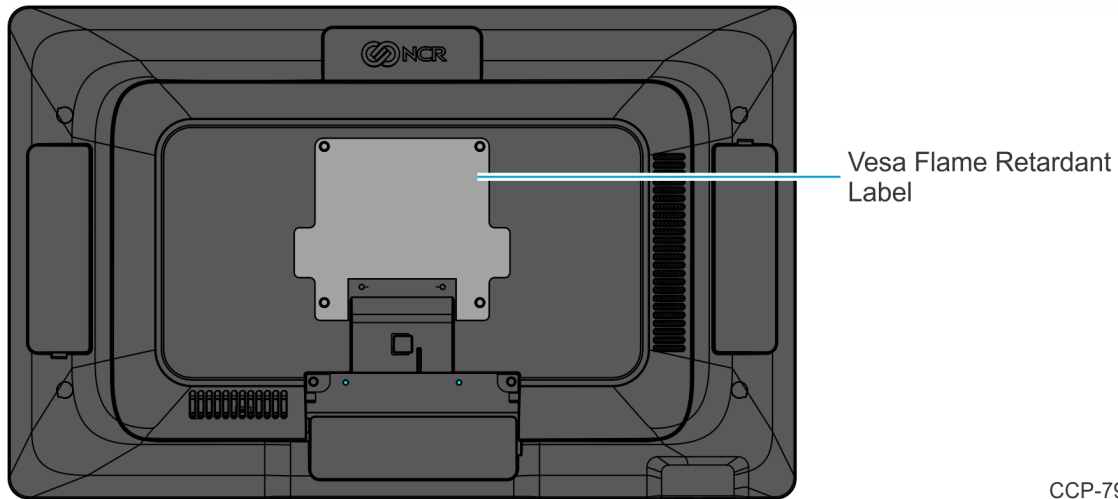
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3. Connect the cables to the appropriate I/O port. For information, refer to "[I/O Ports](#)" on page 13.

4. Mount the Vesa Flame Retardant Label on the Back Cover as shown.

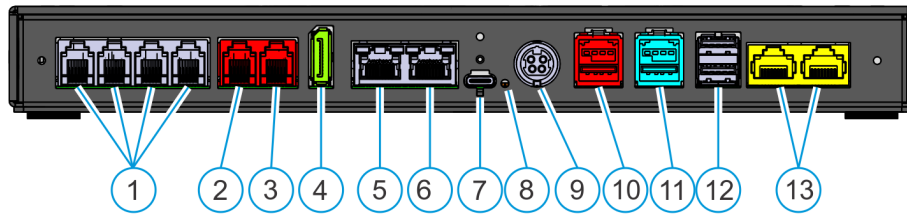
**Note**

The Label is needed when mounting on a third-party arm.



CCP-79520

I/O Ports



CCP-77892

Callout	Port Name
1	RJ12 Serial <ul style="list-style-type: none"> • COM1 (Enhanced UART) • COM2 (Standard UART) • COM3 (Enhanced UART) • COM4 (Standard UART)
2	Cash Drawer A
3	Cash Drawer B
4	DisplayPort
5	LAN In Connect to Ethernet Network
6	LAN Out Connect to the CX Head
7	USB-C
8	LED
9	24V Power In
10	USB 24V
11	USB 12V
12	Dual USB 3.0

Callout	Port Name
13	RJ45 Serial <ul style="list-style-type: none"> • COM5 (Enhanced UART) • COM6 (Standard UART)