Kit Instructions

SelfServ Checkout Uninterruptible Power Supply (UPS) Upgrade

7350-K918
Issue A

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Revision Record

Issue	Date	Remarks
A	Oct 2021	First Issue

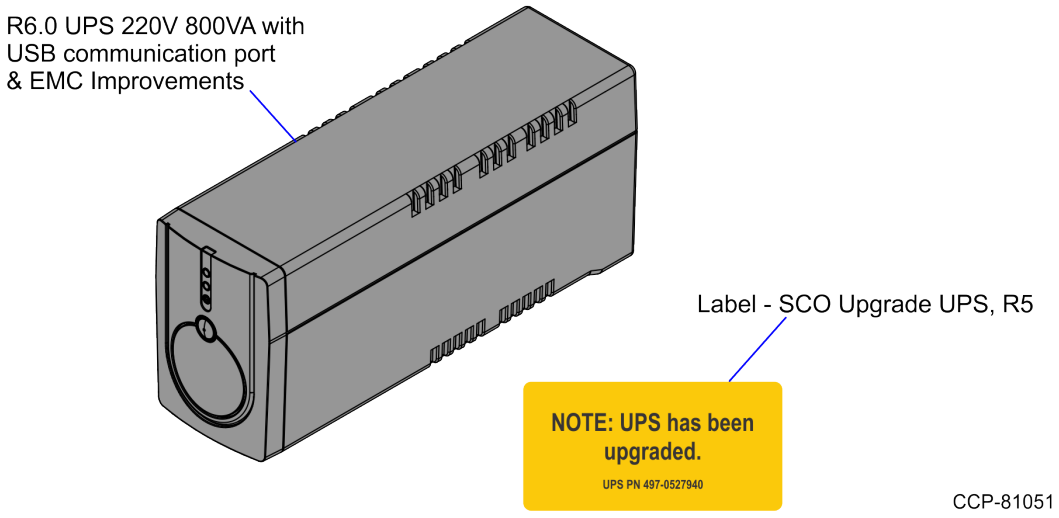
SelfServ Checkout Uninterruptible Power Supply (UPS) Upgrade

The Uninterruptible Power Supply (UPS) provides emergency power and allows soft shutdown of the NCR FastLane SelfServ™ Checkout unit in case of power failure. It also monitors change in battery power level or change of status from AC mode to Battery mode and Battery mode to AC mode.

This publication provides procedures for installing an R6 Uninterruptible Power Supply (UPS) to any of the following NCR SelfServ™ Checkout (7350) unit:

- NCR SelfServ™ Checkout (7350) Standard Configuration
- NCR SelfServ™ Checkout (7350) Narrow Core Configuration

Kit Contents



Part Number	Description
497-0531006	7350-K918 Kit, SelfServ Checkout Uninterruptible Power Supply (UPS) Upgrade
497-0527940	R6.0 Uninterruptible Power Supply (UPS) 220 V 800 VA with USB communication port & EMC Improvements
497-0531007	Label - SCO Upgrade UPS, R5
* 497-0423108	Instructions Kit (Reference Sheet)

* Items marked with an asterisk are not called out on the image.

Installation Procedures

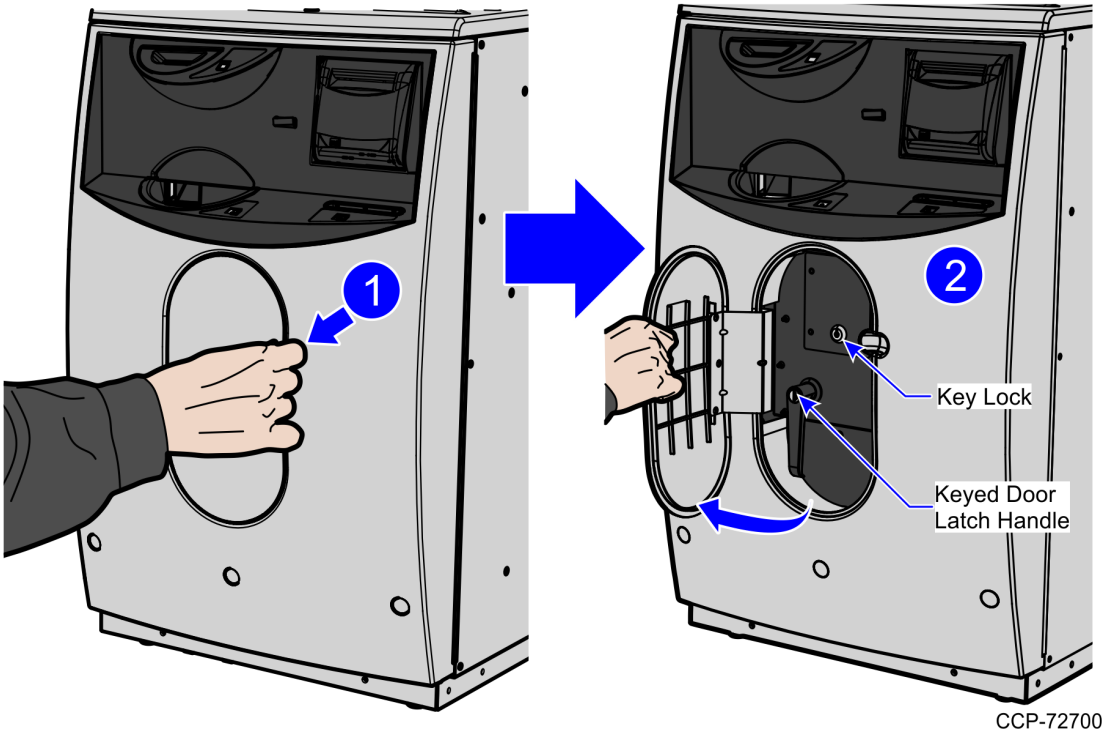
To upgrade the existing UPS of an NCR SelfServ™ Checkout (7350) unit to an R6 UPS, refer to the following procedures:

- *Removing the Existing Uninterruptible Power Supply (UPS)* on page 5.
- *Installing the Uninterruptible Power Supply (UPS)* on page 7.
- *Installing the UPS Upgrade Label* on page 9.

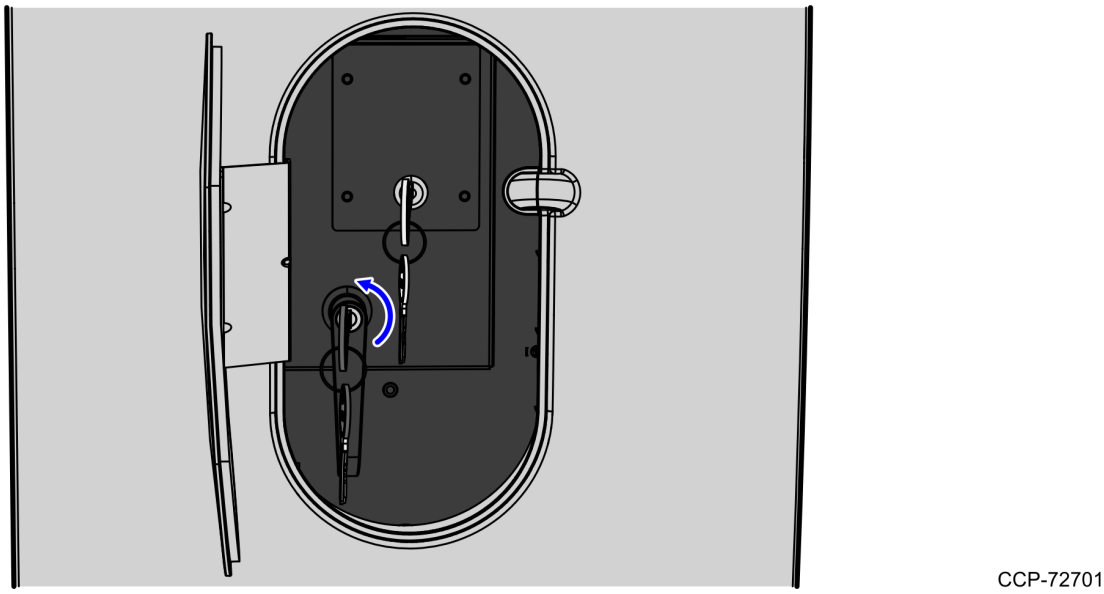
Opening the Core Door

To open the Core Door, follow these steps:

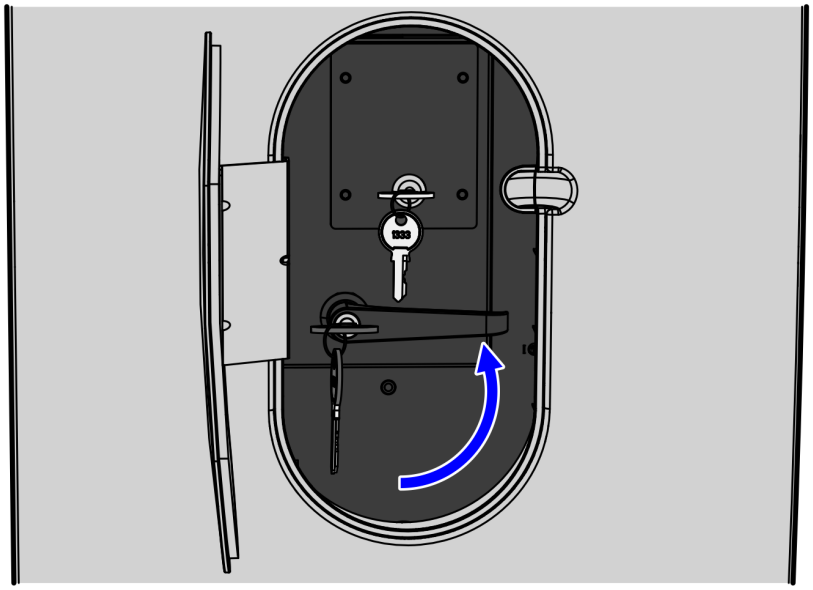
1. Use the finger access on the small door to access the door locks, as shown below:



2. In the middle keyhole, insert a key.
3. In Door Latch Handle keyhole, insert a key and then turn it counterclockwise.



4. Turn the Door Latch Handle upward and then pull to open the Core Door.



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Removing the Existing Uninterruptible Power Supply (UPS)

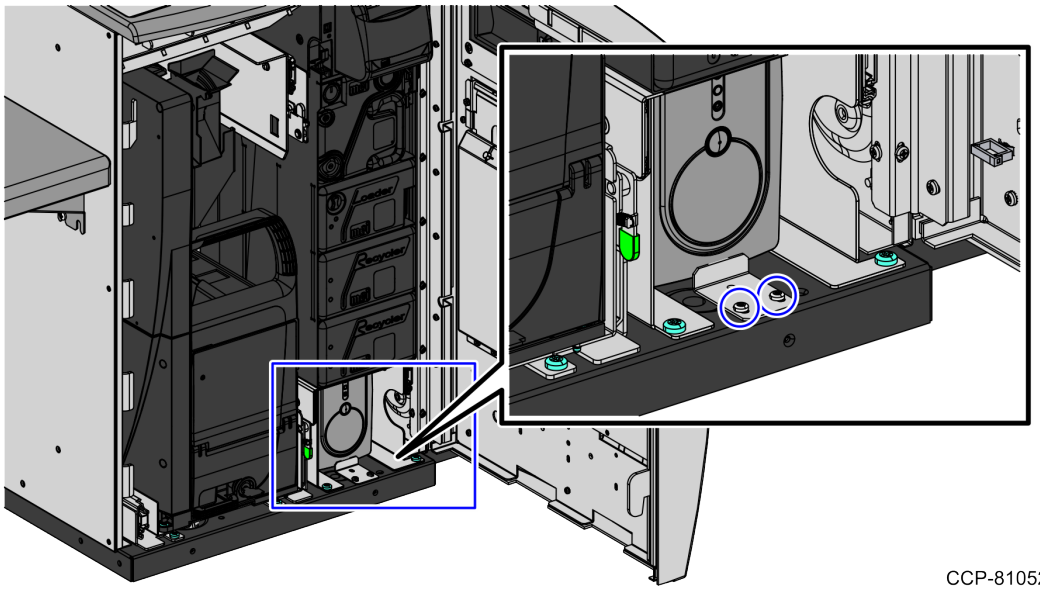
To remove the existing R5 UPS, follow these stfeps:

1. Turn off the NCR SelfServ Checkout software and hardware systems.
2. Unlock and open the NCR SelfServ Checkout door. For more information, refer to *Opening the Core Door* on page 3.
3. Depending on the unit configuration, refer to either of the following:

Standard Configuration

Do the following:

a. Detach the Retainer Bracket from the core floor by removing two (2) screws, as shown in the image below.



b. Unplug the cables connected to the UPS.

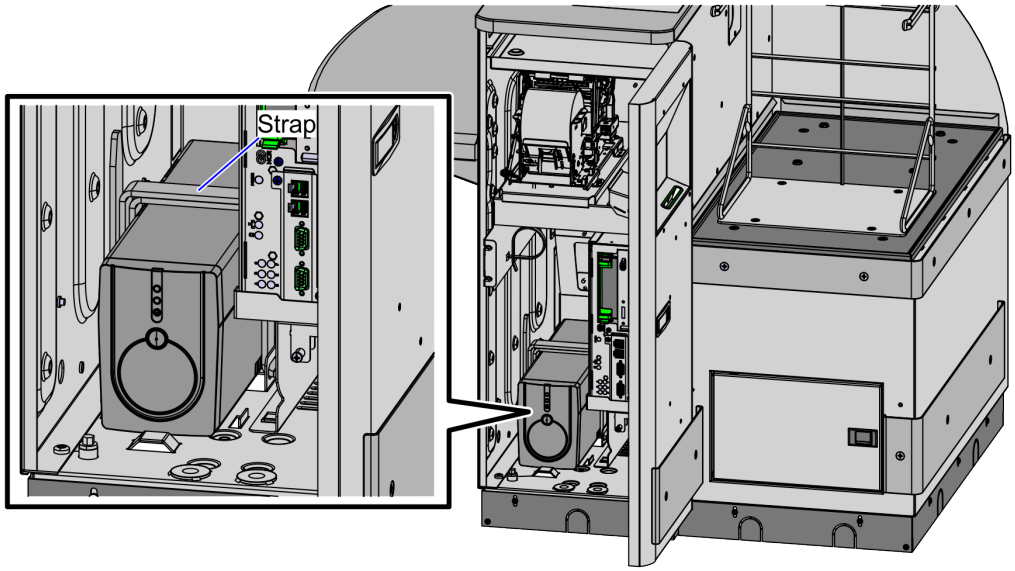
c. Unplug UPS cables from power strip.

d. Slide the UPS out of SelfServ Checkout unit.

Narrow Core Configuration

Do the following:

a. Undo the strap securing the UPS on the shelf, as shown in the image below:



b. Unplug the cables connected to the UPS.

c. Unplug UPS cables from power strip.

d. Lift the UPS out of SelfServ Checkout unit.

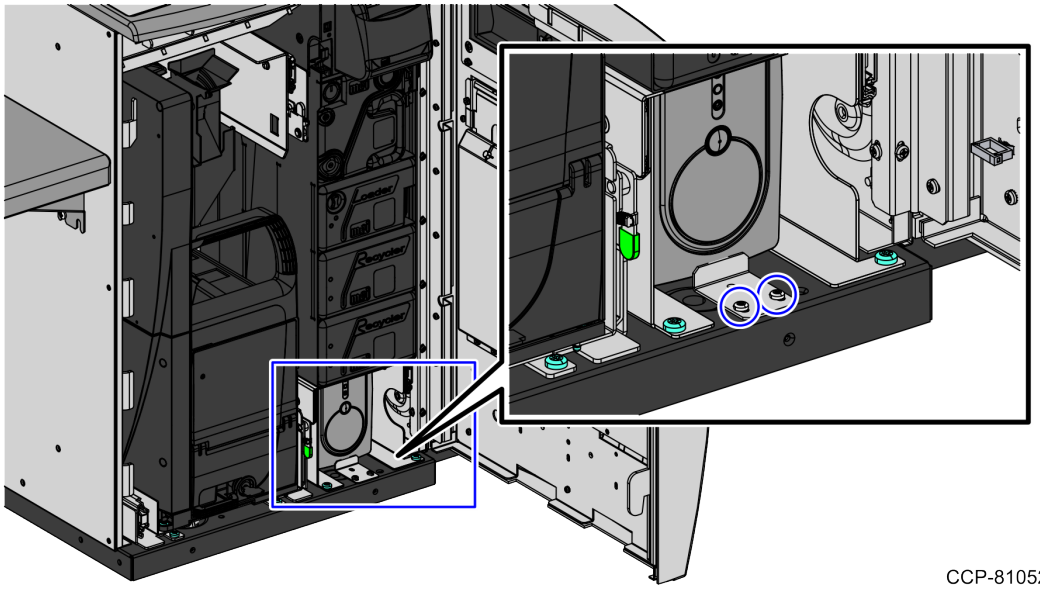
Installing the Uninterruptible Power Supply (UPS)

To install the UPS, follow these steps:

1. Remove the existing UPS, if necessary. For more information, refer to *Removing the Existing Uninterruptible Power Supply (UPS)* on page 5.
2. Connect the cables to the back of the UPS.
3. Place the UPS into the shelf, and then route UPS power cable to the power strip.
4. Connect the UPS cable to the power strip.
5. Depending on the unit configuration, refer to either of the following:

Standard Configuration

Attach the UPS Retainer Bracket to the core floor using two (2) screws.



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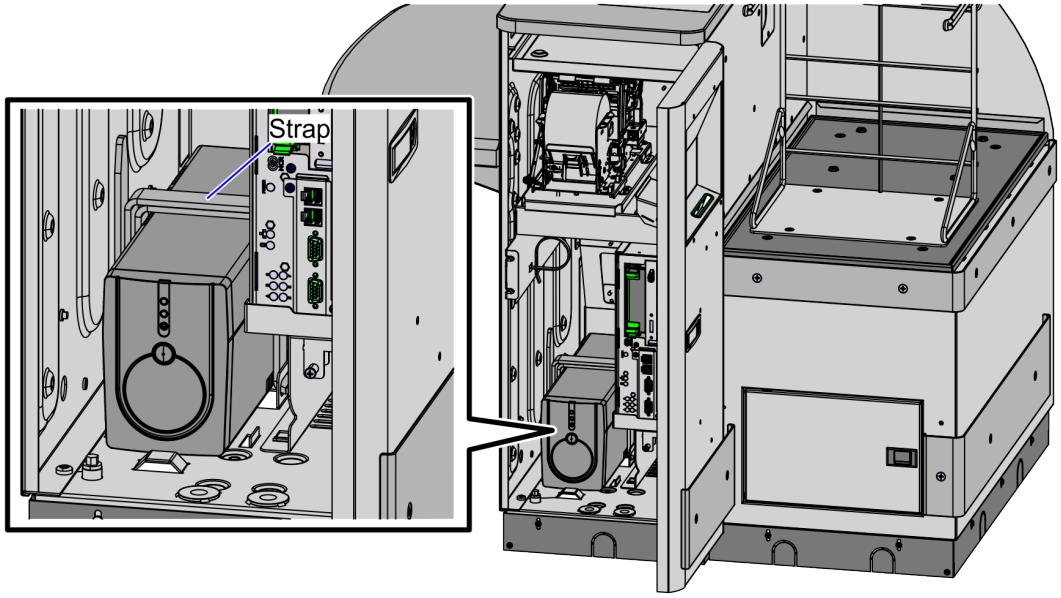
Narrow Core Configuration

Secure the UPS to the shelf using the strap, as shown in the image below:



6. Attach the Upgrade Label. For more information, refer to *Installing the UPS Upgrade Label* on the facing page.
7. Close and lock the NCR SelfServ Checkout door. For more information, refer to *Closing the Core Door* on page 10.

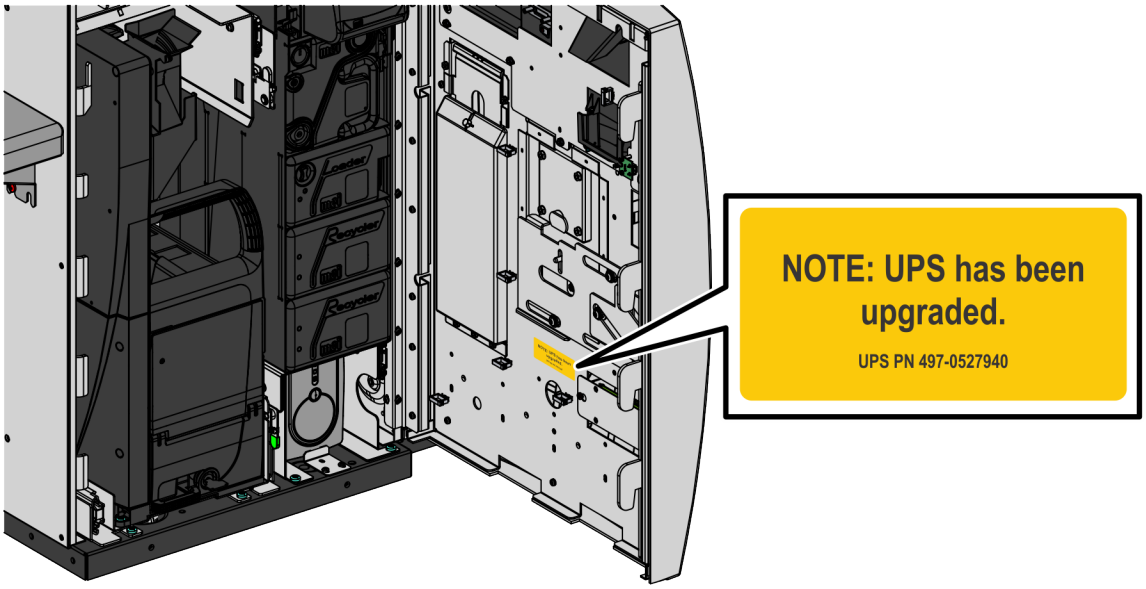
Note: If immediate or abnormal shutdowns were experienced in the field prior to the UPS battery failure, the following steps should be performed on the replacement.

- Verify the input voltage status of the UPS.
- Verify that the UPS conversion utility and firmware files are installed on the terminal.
- Convert the UPS voltage to support running environment voltage, if necessary.

Installing the UPS Upgrade Label

Depending on the unit configuration, attach the Upgrade Label on the locations shown below:

Standard Configuration



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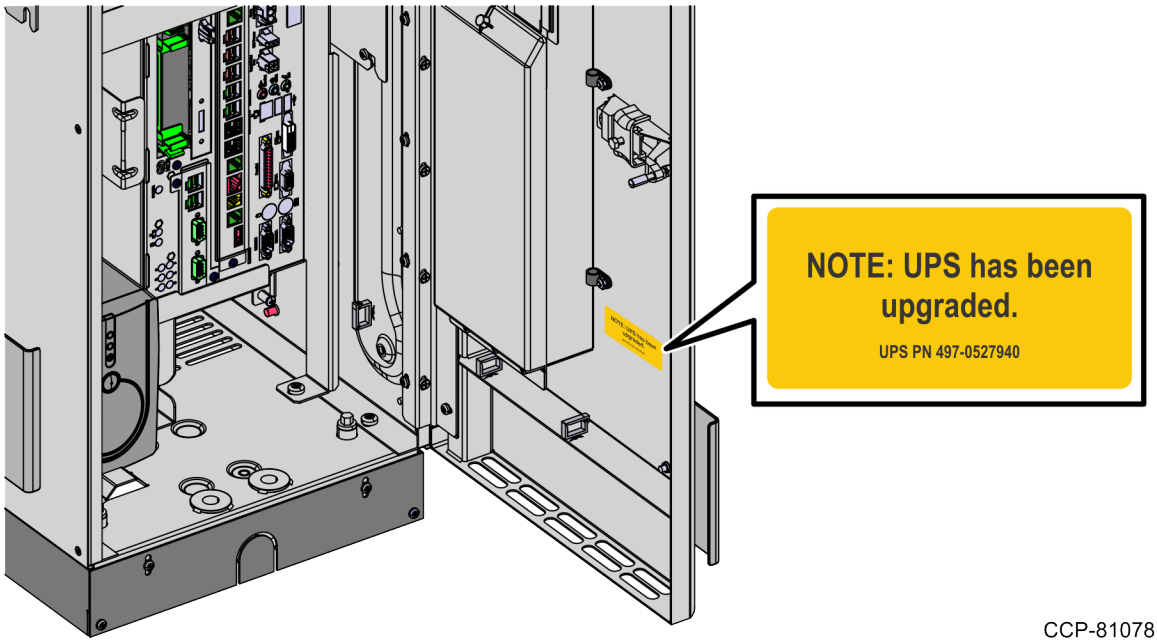
Narrow Core Configuration



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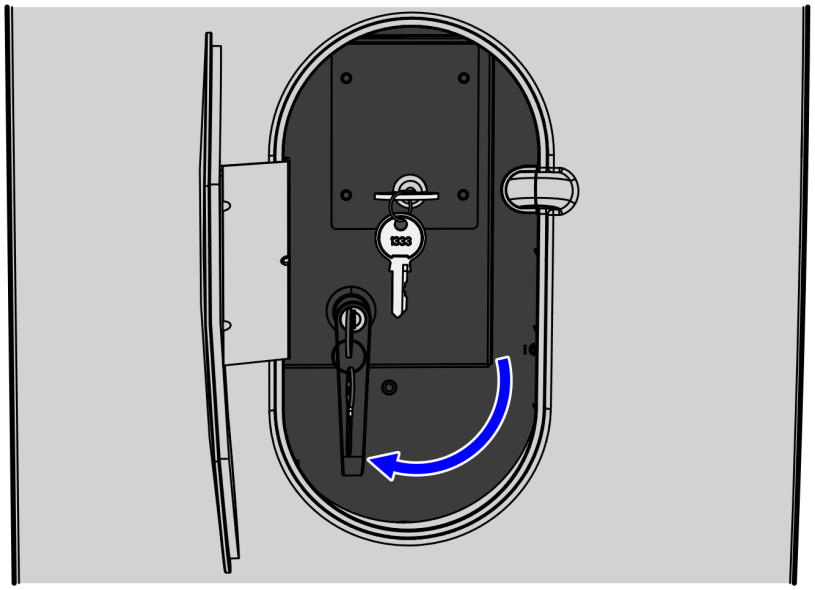
Closing the Core Door

To close the Core Door, follow these steps:

1. Push the Core Door to the core cabinet and then turn the Door Latch Handle downward to lock the door.



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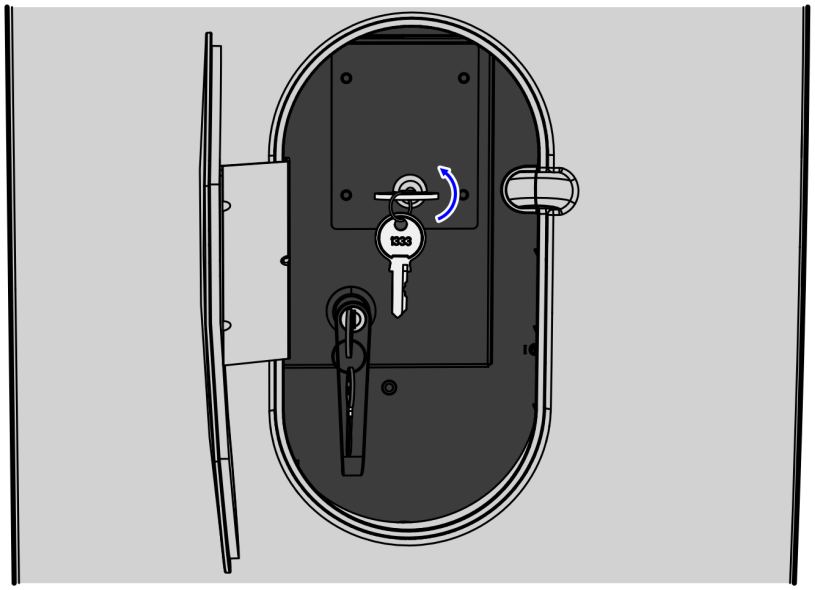
2. In the middle keyhole, turn the key counterclockwise to completely lock the Core Door.



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3. Remove the keys.